

2021 Annual Report

CITIZEN POLICE COMPLAINT COMMISSION



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Citizen Police Complaint Commission Manager Summary 2021



The Citizen Police Complaint Commission (CPCC) had an extremely busy year in 2021. During the continuance of the COVID-19 pandemic, an extensive evaluation of the CPCC was conducted, the Commission began receiving the compelled statements of accused officers, and deliberation of some CPCC meetings lasted until the early morning hours of 1:00 am and 3:00 am. Throughout 2021, our investigators continued to work meticulously to meet the Commission's request of presenting cases a minimum of two months before the one-year case expiration date. The CPCC remained on track to continue to serve its primary mission throughout the year.

This report reflects the work of the CPCC during the 2021 calendar year and includes key metrics such as the number of cases/complaints opened, allegations opened, cases reviewed, and allegations reviewed, and the findings rendered by the CPCC and the City Manager.

I thank Mayor Robert Garcia and the City Council for their continued support of the CPCC, and the CPCC Commissioners and staff who put so much time and effort into investigating cases, preparing briefs and deliberating over cases very late into the night. Their hard work and dedication are greatly appreciated. I would also like to thank the City Manager, City Attorney's Office, City Clerk's Office and the Long Beach Police Department, notably the Internal Affairs Division. The collective professionalism, courtesy, cooperation, and assistance of all involved in CPCC case review and processing is greatly appreciated.

Internal Reforms

The middle of 2021 was the beginning of reform for the CPCC. For over 30 years the CPCC had seen very little reform from its original establishment. Beginning January 2021, the CPCC began receiving the compelled statements of involved officers, which allowed Commissioners to review the police officer interviews conducted by LBPD Internal Affairs for police complaint investigations. CPCC Investigator, Chris Crisostomo, also created the CPCC Intern program which allowed cohorts of college students to gain experience in police oversight investigations and exposure to the workings of Commissions meetings. In February 2021, Polis Solutions / Change Integration was selected to conduct an evaluation of the CPCC, which began in May 2021.

Staffing

Throughout 2021 the CPCC remained fully staffed with two investigators and one administrative staff member. The CPCC also had three cohorts of Interns for Spring, Summer and Fall internships. Both investigators continued to contribute greatly to the reduction of open cases and the timeframe in which cases are presented to the Commission.

Commissioner Additions

In 2021, five new Commissioners were appointed to the CPCC representing Council District 3, Council District 4, Council District 7, Council District 8 and one At-Large seat, to fill vacancies of termed out seats.

Challenges

The continuation of the COVID-19 pandemic presented a few challenges for the Commission. To comply with State and City COVID-19 health orders, and State regulations for the conduct of virtual meetings, the CPCC continued to conduct meetings virtually.

Looking Ahead

In 2022, the CPCC is on track to continue the reform process initiated by the City Council in its approval of the Racial Equality and Reconciliation Initiative, which included an independent evaluation of the CPCC as a goal. With the CPCC evaluation having an estimated early 2022 completion date, we will see what changes are recommended for a new model of police oversight in Long Beach, and for the current CPCC due to 2022 being an election year as the final report of the CPCC evaluation will possibly be proposed as a measure on the 2022 General Election ballot for voters to decide on a new model of police oversight.

We are enthusiastic about the future of the CPCC, and I am personally excited to continue to work with CPCC Commissioners and Staff to implement their new ideas and recommendations. I am also looking forward to working with City staff and City Council on the reform efforts of the CPCC.

Patrick Weithers
Manager of the CPCC



CPCC Evaluation

As a part of the City’s Racial Equity and Reconciliation Initiative, City Council provided direction for engaging an outside expert to evaluate the operations of the CPCC. The independent evaluation was identified as a short-term action under Goal 3: Redesign police approach to community safety; and Strategy 2: Redesign police oversight and accountability through improved complaint and discipline practices. City Council subsequently approved funding of \$150,000 for the evaluation as part of the FY 21 Budget.

On January 27, 2021, a request for proposals (RFP) process was initiated to seek a qualified firm to evaluate the CPCC. After review of the proposals received, on April 15, 2021, a notice of intent to award a contract to Polis Solutions, Inc. of Seattle, WA was posted. Polis Solutions, Inc. is working with Change Integration of Seattle, WA forming the Polis-Change Integration team that will complete the evaluation. Polis-Change Integration created an extensive and detailed work plan for the CPCC evaluation.

Polis-Change Integration conducted two listening sessions in September 2021, to gather input from the public on CPCC reform as a

part of the evaluation process. One virtual listening session was held on September 16, 2021, and one in-person listening session was held at Browning High School on September 23, 2021. Input was also gathered through an online survey that was posted on the CPCC website and available for feedback through December 10, 2021. Input was gathered from numerous internal and external stakeholders as well.

Feedback on Preliminary Findings and Recommendations

On December 3, 2021, Polis-Change Integration presented the CPCC evaluation preliminary findings and recommendations to the City Council Public Safety Committee for feedback. On December 14, 2021, Polis-Change Integration presented these findings and recommendations virtually to the community to gather their feedback. On December 15, 2021, they presented to the CPCC during a special meeting in open session to gather feedback on the preliminary findings and recommendations. On December 21, 2021, during a second special meeting, the CPCC provided additional feedback.

COVID-19 Pandemic

With the onset of the COVID-19 pandemic in 2020, there were several challenges to CPCC staff functions and meetings, but was able overcome them successfully with changes to meeting processes. With the continued closure of City Hall to the public during the height of the pandemic, members of the public were unable to file complaints in person for safety and social distancing reasons. One change that was initiated was for CPCC staff to only take complaints via phone, email or regular U.S. mail. Field investigations also continued to be limited due to safety concerns.

Commission meetings continued to be held virtually. There were periodic technical difficulties during open and closed session, which extended meeting times; and in person public comment was no longer available. However, members the public was able to submit written public comments via the City Clerk’s website or by email to the CPCC Manager. Any public comments received were provided to the Commissioners for their review, prior to each CPCC meeting.

CPCC Progress in 2021

Compelled Statements

After City Council approval of the Racial Equality and Reconciliation Initiative, the CPCC was tasked to grant the Commission access to compelled statements of involved officers. In December 2020, the ability for the Commission to review compelled statements was approved, creating the path for the Commission to start reviewing compelled statements January 2021.

CPCC Internship Program

In January 2021 the first cohort of CPCC Interns began their Spring internship. After an extremely successful program with the first cohort, the CPCC would continue with two more cohorts in 2021 for Summer and Fall internships. These cohorts allowed for four interns to support the valuable work of the CPCC investigators.

CPCC Virtual Annual Retreat Series

Between March – June the CPCC held its 2021 Annual Retreat virtually during open session of those CPCC meetings. Topics presented to the Commission included:

- CPCC Investigation Process
- California Senate Bill 1421 and Assembly Bill 953
- LBPD Stop Data
- LBPD Internal Affairs Investigation Process

NACOLE Use of Force Workgroup

Investigator Chris Crisostomo was appointed to serve on the National Association for Civilian Oversight of Law Enforcement (NACOLE) Use of Force Working Group in December of 2020. Investigator Crisostomo was selected for this position out of a group of 28 candidates from across the country. The workgroup is comprised of eight members from various backgrounds chosen to be part of this Working Group. Over the next year, this Working Group will examine use of force policies from across the country and prepare a set of critical components that must be present in any and all use of force policies. Overall, the Working Group will support NACOLE’s mission to create a community of support for civilian oversight entities and the communities that they serve.

California Civilian Oversight Alliance (CCOA)

In 2021 the San Francisco Department of Police Accountability formed the CCOA, which consists of police oversight agencies from around California, including the CPCC. Members of the CCOA meet quarterly to share what they have learned and how they can collaborate to improve the field of police oversight. Different civilian agencies and models are highlighted in their meetings to share recent developments and best practices in the member jurisdictions. Topics that have been covered included community outreach, mediation, and complaint filing.

2021 CPCC Commissioners



DISTRICT 1
Dianne McNinch



DISTRICT 2
Nigel Lifsey



DISTRICT 3
Christian N. Cooper



DISTRICT 3
Michael Soto



DISTRICT 4
Justin Morgan



DISTRICT 4
Dr. Merry Taheri



DISTRICT 5
Veronica Garcia



DISTRICT 6
Leonard Adams



DISTRICT 6
John Mathews II



DISTRICT 7
Irma Archuleta



DISTRICT 8
Desomnd Fletcher



DISTRICT 8
Michele Anderson



DISTRICT 9
Brent Walmsley



AT-LARGE
Dana Buchanan



AT-LARGE
Malynneath Vong

*Because the 2021 Annual Report covers January-December, some Commission seats show two representatives, beginning with the commissioner who served first in that seat.

New Commissioners Appointed in 2021

of Global Fashion Mission, LLC, a Long Beach based business that collaborates with artisans in Cambodia to implement environmentally friendly manufacturing, fair wages and skill-based training programs to empower families.

Michael Soto – Council District 3

Michael Soto is a Council District 3 resident and has called Long Beach home for over 11 years. He is a Police Special Investigator with the Los Angeles Office of the Inspector General, which provides oversight to the Los Angeles Police Department on behalf of the Los Angeles Police Commission. Michael is also a licensed attorney in California and has practiced law in the area of Criminal Defense for over 10 years, primarily as a Deputy Public Defender in both Los Angeles and Orange Counties. Michael is a graduate of University of California, Hastings College of the Law in San Francisco.

Dr. Merry Taheri – Council District 4

Dr. Merry Taheri is a resident of Council District 4 and is currently working as a Clinical Director/Nurse Practitioner for the Los Angeles County Department of Health Services. Dr. Taheri has also served as a sexual assault forensic nurse completing exams and collecting forensic evidence from both victims and suspects in collaboration with the LA County Sheriff’s Department. Dr. Taheri holds a Doctorate in Nurse Practice from the University of California San Francisco.

Irma Archuleta – Council District 7

Irma resides in Council District 7 and has a long and distinguished career in education focusing on improving outcomes for historically underserved populations. She is a longtime advocate for immigrant students and has held numerous leadership roles in her field. Irma has spent a lifetime in the Long Beach region and is committed to serving the residents of Long Beach with diligence and objectivity.

Michele Anderson – Council District 8

Michele Anderson had been employed as a Deputy City Attorney with the Los Angeles City Attorney’s Office since 1991. She has worked as a special prosecutor for the last 15 years. Ms. Anderson has been certified as a drug recognition expert and instructor and has also served as a temporary judge. She is a lifetime member of and serves on the boards of and is lifetime members of the John M. Langston Bar Association, Black Women Lawyers of Los Angeles, Inc. (BWL) and the California Association of Black Lawyers (CABL). She also serves on the executive boards of the Los Angeles County Bar Association. Ms. Anderson is a graduate of Southwestern Law School.

Malyneath Vong – At-Large

Malyneath, from Council District 6, has been passionate about the Long Beach community and working towards a better world for over 20 years. Malyneath has been currently serving as a Core-Team Member of the Long Beach Human Trafficking Taskforce, and worked with Homeland Security Investigations in providing services to victims of human trafficking, as well as organizing various fundraisers and community service events. Malyneath is also the Founder

Staff and Support Staff

OFFICE OF THE CITY MANAGER

THOMAS MODICA
City Manager

LINDA F. TATUM
Assistant City Manager

KEVIN JACKSON
Deputy City Manager

TERESA CHANDLER
Deputy City Manager

PATRICK WEITHERS
Manager of the CPCC
562.570.7610
Patrick.Weithers@longbeach.gov

JULIE LAM
Clerk Typist III
562.570.6082
Julie.Lam@longbeach.gov

INVESTIGATORS

CHRIS CRISOSTOMO
Special Investigator
562.570.6486
Chris.Crisostomo@longbeach.gov

TERRANCE PHAM
Special Investigator
562.570.6405
Terrance.Pham@longbeach.gov

INTERNS

ALYSSA BLANCO
PRISCILLA ESPITIA-GOMEZ
TAYLER HAMMOND
KIMBERLY RODAS

OFFICE OF THE CITY CLERK

JONATHAN NAGAYAMA
City Clerk Specialist

KYLE SMITH
City Clerk Specialist

OFFICE OF THE CITY ATTORNEY

SARAH GREEN
Deputy City Attorney

ART SANCHEZ
Deputy City Attorney

About the Citizen Police Complaint Commission

The CPCC was created by a vote of the people in 1990 to review the service provided by members of the LBPd and independently conduct investigations into allegations of police misconduct with an emphasis on excessive force, false arrest and complaints with racial or sexual overtones.

The mission of the CPCC is to promote an atmosphere of mutual trust and respect between the community and the LBPd, and to ensure that professional police services continue in Long Beach.

The CPCC is a Charter Commission and has the power to issue subpoenas related to a complaint. The CPCC is neither an advocate for the Complainant nor for police personnel. CPCC findings can result in the accused personnel being disciplined, trained or exonerated. The CPCC refers policy recommendations to the City Manager, who can forward the recommendations to the LBPd for implementation.

While the Commission does not set policy, its policy recommendations have resulted in policies being changed or clarified to best serve the community.

Our Guiding Values

- ACCOUNTABILITY
- INTEGRITY
- RESPECT FOR ALL PEOPLE
- RESPECT FOR THE LAW AND THOSE WHO SERVE
- TRANSPARENCY

CPCC Meetings:

CPCC meetings begin at 5:30 pm on the second Thursday of every month at City Hall, 411 West Ocean Blvd., Long Beach, CA, in the Civic Chambers. Complainants, those who filed complaints, are notified when their cases will be reviewed by the Commission. Community members are welcome to attend the Open Session and can address the Commission during this time. Special meetings that include subject matter presentations or changes in meeting times are posted in compliance with the Brown Act to provide notification to the community.

Comission Priorities

The Commission Chair, with input from the Vice Chair, sets priorities for the CPCC during his or her term. During this reporting period, the Commission identified the following priorities:

- PROVIDE THE COMMISSION ACCESS TO COMPELLED STATEMENTS
- KEEP THE CPCC COMMISSIONERS INVOLVED IN CPCC REFORM EFFORTS
- HAVE CASES PRESENTED TO THE COMMISSION AT LEAST TWO MONTHS MINIMUM BEFORE THE ONE-YEAR CASE TIME-OUT DATE

Highest Standard of Objectivity

Commissioners are charged with and receive training to remain objective in all cases they review. Commissioners must remain open-minded and understand their role to ensure the fairest outcome in every case.

The CPCC views objectivity as decisions based on facts and without bias, not decisions solely influenced by personal feelings, interpretations, or prejudice. Commissioners consider alternative viewpoints and all available evidence when deliberating cases and are prohibited from allowing anything that happens outside the scope of the CPCC’s investigation to affect their decision-making, including media reports and information on the internet.

Commissioners are held to the highest standard of confidentiality and cannot discuss cases outside the scope of their duties. They are prohibited from conducting their own research and forming opinions about a case until they have sufficiently reviewed all evidence.

Connected with the Community

- The CPCC continued to be strategic about its community presence to increase opportunities to inform the community about the CPCC as a resource, and to hear concerns and recommendations.
- The Commission formed the Community Outreach Subcommittee
- Input was taken from community members on CPCC reform during several virtual community meetings for the Racial Equality and Reconciliation Initiative
- Manager of the CPCC, Patrick Weithers, was a panelist on a San Francisco’s Department of Police Accountability (DPA) community event panel about police oversight. He also spoke to DPA interns about the CPCC and police oversight as a part of their Summer 2020 Speaker Series.

CPCC Workload

Several factors contribute to the number of complaints filed each year, including public awareness of the CPCC and its function, police conduct toward the public, media focus, and community concerns.

A complaint/case can contain one or several allegations with one or several accused officers. If there is more than one officer accused in an allegation, the total number of allegations includes findings recommendations for all accused officers. For example, if three officers are accused of excessive use of force in one incident, the CPCC renders finding recommendations on each officer.

Serving on the CPCC

Before newly appointed Commissioners can review cases, they are required to complete an orientation process that consists of an overview of applicable laws and CPCC policies and procedures. The orientation also includes discussion about the history of the CPCC, perceptions and realities about the Commission’s work, and the CPCC’s value to the city of Long Beach. See more orientation information in Appendix E.

Filing a Complaint

You can file a complaint if you believe that a member of the LBPd has violated your rights. Call (562) 570-6891, mail a complaint form, send an email, or file a complaint in person at the CPCC office, 411 West Ocean Boulevard, 1st Floor, Long Beach, CA, 90802. Business hours are Monday through Friday, 8:30 a.m. to 4:30 p.m. Appointments are recommended, but not required. Complaints can be made anonymously. Complaint forms are available in person and on-line <http://www.longbeach.gov/citymanager/cpcc/filing-a-complaint/> in English, Khmer, Spanish, and Tagalog.

It is recommended that the complaint be filed soon after the incident occurs. In general, complaints can be filed directly with the CPCC within one year of the date of the incident or with the LBPd at any time.

To expedite the processing and investigation of complaints, provide as much information as possible regarding the allegations, including witness names, photos, recordings, and other physical evidence that is available.

Third party complaints will be investigated if sufficient information is available. All complaints remain on file for the statutory time period and can be considered when evaluating overall police-community relations.

The Investigative Process

Complaints/cases are assigned to an Investigator who reviews reports, video and audio recordings, interviews witnesses, and conducts field investigations to collect information relevant to the case. The complaint and the investigative data are submitted to Commissioners for review prior to the monthly meeting.

CPCC Executive Session, Second Open Session and Report on Commission’s Vote

During the monthly CPCC meeting, the Commission takes a recess from Open Session and reconvenes in Executive/Closed Session to discuss the cases and to recommend findings on each allegation. The Commission then reconvenes in Open Session to report their vote on each allegation without violating confidentiality requirements. Because each complaint is a personnel matter, the public is not allowed to attend the Executive/Closed Session. The Commission’s findings recommendations are submitted to the City Manager, who reviews both the Commission’s recommendations and LBPd findings. The City Manager provides the final disposition to the Complainant in writing. See Appendix F for more information.



How the CPCC Works

Filing a Complaint

- The City Charter requires that complaints against members of the LBPd be also investigated by the CPCC.
- Complaints can be filed in person or by phone, email, complaint form or letter.
- Complaint forms are available in English, Spanish, Khmer and Tagalog.

Processing the Complaint

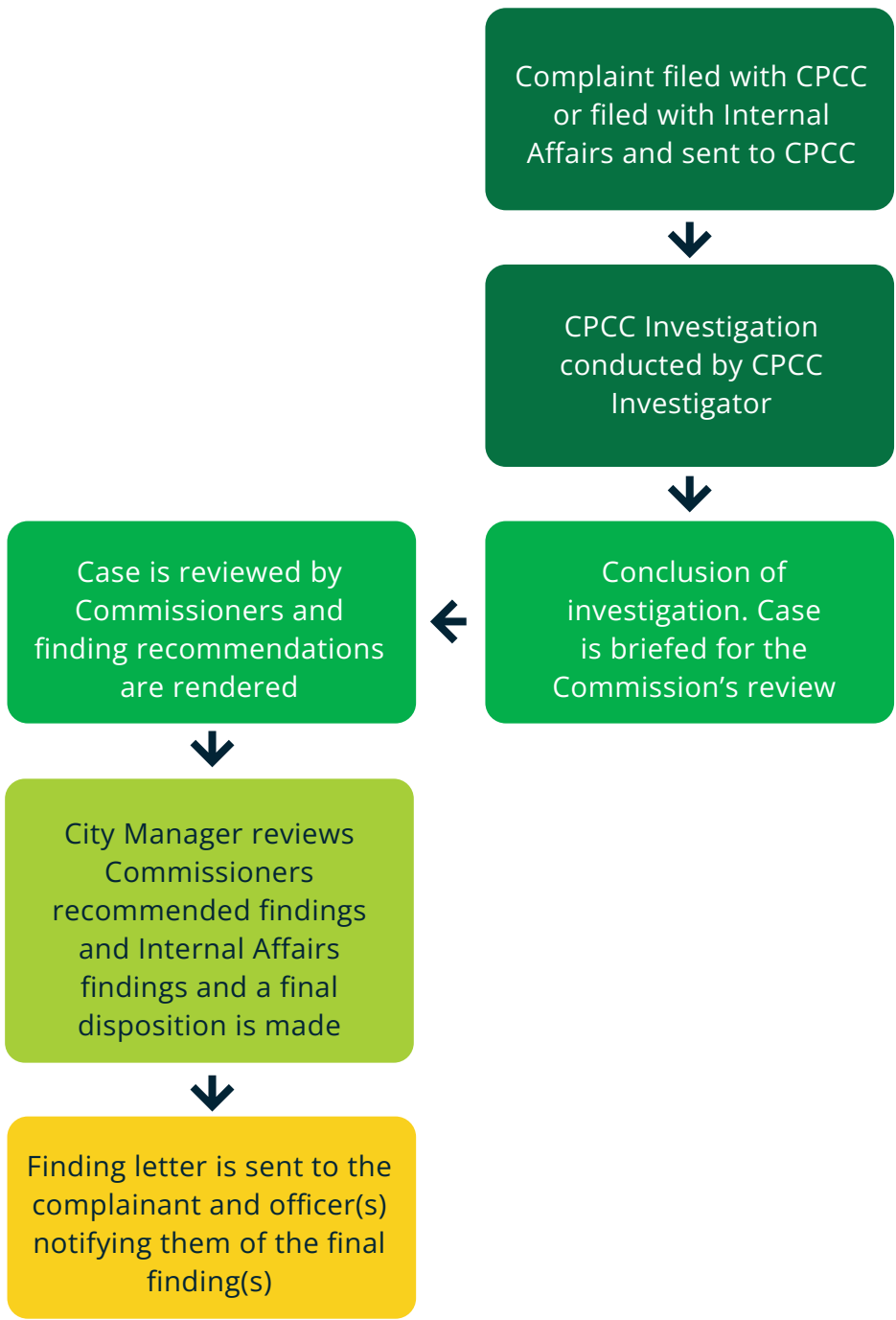
- The CPCC and the LBPd notify each other of new cases, generally within ten days of receiving the complaint.
- A CPCC Investigator is assigned to the case.
- The Complainant receives a letter with the case number and contact information for the assigned CPCC Investigator.

Independent Parallel Investigation

- Subpoenas are issued for relevant documents.
- The CPCC Investigator reviews reports, video, audio, interviews witnesses, collects any other relevant documentation and conducts field investigations to collect information relevant to the allegations.
- A brief is prepared for the Commissioners to review.

Cases to the Commission

- Commissioners review the brief and render findings recommendations on allegations in Closed Session.
- The City Manager reviews both the CPCC recommendations and Internal Affairs findings, and provides the final disposition to the complainant in writing.
- The City Manager can decide to forward the Commission's recommendations to the Police Chief for implementation.
- The Complainant is notified of the City Manager's findings by mail.



Case and Allegations Summary

- 132 New Cases Opened in 2021
- 501 New Instances of Misconduct were Alleged in 2021
- 224 Officers had at least one allegation of misconduct in 2021
 - 24% had more than one allegation of misconduct
- 139 Cases containing 569 allegations were presented to the Commission in 2021

The most common complaint allegations for newly opened cases were Conduct Unbecoming of an Officer (Unbecoming Conduct), Use of Force, Failing to Take Action, Harassment, Improper Arrest, and Improper Search.

Race / Ethnicity and Gender

Identifying one's race/ethnicity and gender are optional when filing a complaint. Because some cases have more than one complainant, the total number of people listed may differ from the total number of cases.

	Asian	Black	Hispanic	Native American	Other	Pacific Islander	Unkown	White
Female	2	15	10	1	1	0	8	10
Male	1	21	21	0	4	0	6	21
Non-binary	0	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	18	0

Allegation Breakdown for New Cases Opened in 2021

- | | |
|---------------------------------|--------------------------------------|
| 1. Unbecoming Conduct – 208 | 13. Intimidation – 10 |
| 2. Use of Force – 71 | 14. Misappropriation of Property – 7 |
| 3. Failure to Take Action – 48 | 15. Bias Based Policing – 7 |
| 4. Harassment – 22 | 16. Failure to Investigate – 7 |
| 5. Improper Arrest – 15 | 17. Racial Profiling – 5 |
| 6. Improper Search – 15 | 18. Racial Bias – 4 |
| 7. Improper Detention – 13 | 19. Sexual Misconduct – 3 |
| 8. Dishonesty – 13 | 20. Personal Search – 3 |
| 9. Vehicle Search – 12 | 21. Profanity – 3 |
| 10. Improper Entry – 12 | 22. Failure to Care for Property – |
| 11. Failure to Take Report – 11 | |
| 12. Misuse of Authority – 11 | |

Caseloads and Case Closures

The CPCC opened 132 new cases and closed 139 cases, most of which were from the previous year. 114 cases were opened in 2020, and 25 cases were opened in 2021.

The Commission met 13 times and reviewed 139 cases containing 569 allegations. The Commission recommended sustained on 41 allegations and recommended “Other” on 32 allegations.

Allegation Totals Presented to the Commission by Type During the 2021 CPCC Meetings

- | | |
|--------------------------------------|--------------------------------------|
| 1. Unbecoming Conduct – 248 | 12. Misuse of Authority – 11 |
| 2. Use of Force – 75 | 13. Dishonesty – 9 |
| 3. Harassment – 30 | 14. Racial Profiling – 9 |
| 4. Improper Arrest – 25 | 15. Failure to Care for Property – 9 |
| 5. Failure to Take Action – 23 | 16. Sexual Misconduct – 6 |
| 6. Improper Detention – 18 | 17. Vehicle Search – 6 |
| 7. Misappropriation of Property – 17 | 18. Personal Search – 6 |
| 8. Failure to Investigate – 16 | 19. Improper Search – 4 |
| 9. Bias Based Policing – 14 | 20. Profanity – 2 |
| 10. Failure to Take Report – 14 | 21. Racial Remark – 1 |
| 11. Racial Bias – 12 | |

Commission Finding Recommendations

- | | |
|--------------------|--------------------------|
| 1. Sustained – 41 | 5. Receive and File – 56 |
| 2. Other – 32 | 6. Not Sustained – 187 |
| 3. Exonerated – 59 | 7. Re-Investigate – 6 |
| 4. Unfounded – 192 | |

The Commission recommended Sustained for 7.2% of the allegations they reviewed.

Sustained Commission Allegations

- | | |
|----------------------------|-------------------------------|
| 1. Unbecoming Conduct – 26 | 5. Racial Profiling – 1 |
| 2. Use of Force – 6 | 6. Failure to Investigate – 1 |
| 3. Harassment – 3 | 7. Improper Search – 1 |
| 4. Personal Search – 2 | 8. Improper Detention – 1 |

“Other” Commission Allegations

- | | |
|----------------------------|-------------------------------|
| 1. Unbecoming Conduct – 24 | 4. Failure to Investigate – 1 |
| 2. Improper Arrest – 3 | 5. Racial Remark – 1 |
| 3. Use of Force – 2 | 6. Harassment – 1 |

City Manager Findings*1

- | | |
|--------------------|--------------------------|
| 1. Sustained – 19 | 5. Receive and File – 90 |
| 2. Other – 14 | 6. Not Sustained – 157 |
| 3. Exonerated – 48 | 7. Re-Investigate – 1 |
| 4. Unfounded – 239 | |

*Tolling

A tolled case occurs when a special condition extends the legal deadline for finishing an investigation. A common example of this is when an officer is on medical leave and as a result, unavailable for questioning.

117 of the Commission’s 569 recommended findings ultimately resulted in a different final finding.

Sustained City Manager Allegations

- | | |
|----------------------------|----------------------|
| 1. Unbecoming Conduct – 15 | 3. Harassment – 1 |
| 2. Use of Force – 2 | 4. Racial Remark – 1 |

“Other” City Manager Allegations

- | | |
|---------------------------------|-------------------------------|
| 1. Unbecoming Conduct – 8 | 3. Failure to Take Action – 1 |
| 2. Failure to Take a Report – 4 | 4. Improper Search – 1 |

¹ Due to one case being tolled/pending in 2021, City Manager findings have not yet been rendered on the one allegation for that case.

Citizen Police Complaint Commission Definitions


- Allegation:** A claim or assertion that an LBPD employee has done something illegal or wrong.
- Brief:** The compilation of information to a complaint, including statements, photos, reports and other evidence.
- Case:** A complaint requiring investigation or action.
- Closed or Executive Session:** As part of a regular or special meeting, the restricted and/or confidential deliberation on allegations of misconduct concerning LBPD employees.
- Complaint:** An allegation against an LBPD employee.
- Complainant:** Person who files a complaint.
- Commission:** The Long Beach community members appointed to serve on the CPCC.
CPCC: Commissioners and staff.
- Disposition:** The final finding for a case.
- Findings:** The determination of each allegation.
- Open or Public Session:** Part of a regular or special meeting where the Commission conducts business that is not restricted from being openly discussed.


Definitions for Findings and Dispositions

- SUSTAINED: The investigation indicates the alleged act more likely than not occurred and constitutes misconduct**
- This finding recommends discipline for the accused
 - Discipline can be a letter of reprimand, suspension, demotion or termination
- OTHER:** The alleged act, although more likely than not occurred, was not misconduct and could be most appropriately handled by training or other means.
- EXONERATED:** The investigation indicates the alleged act did occur, but the action(s) taken were lawful, proper and justified.
- UNFOUNDED:** The investigation indicates the alleged act did not occur. Examples: There is no information or evidence that supports the allegation; there is evidence that the alleged act did not occur; or, the individual named in the complaint was not involved.
- RECEIVE AND FILE:** The information received is submitted past the statute of limitations for disciplinary actions; or, the information received does not, on its face, establish misconduct. A case may be reopened if further information or evidence is submitted within the statute of limitations period.
- NOT SUSTAINED:** The investigation fails to disclose sufficient evidence to prove the alleged act.
- RE-INVESTIGATE:** When new information comes to the attention of the Commission or when the Commission requests clarification or additional information that could reasonably be obtained.

APPENDIX C

CPCC Complaint Forms

COMPLAINT COMPLAINT FORM Citizen Police Complaint Commission Long Beach, CA				
				
PLEASE PRINT OR TYPE - FILL IN AS COMPLETELY AS POSSIBLE				
NAME		RESIDENCE ADDRESS (INCLUDE CITY, STATE AND ZIP CODE)		
HOME/CELL TELEPHONE		WORK TELEPHONE		
LOCATION OF OCCURRENCE		DATE/TIME OF OCCURRENCE		DATE/TIME REPORTED
DATE OF BIRTH (Optional)		SEX	ETHNICITY/NATIONAL ORIGIN (Optional)	
WERE YOU ARRESTED?	DATE/TIME	INJURIES TO ANYONE?		PHOTOS TAKEN?
YES <input type="checkbox"/> NO <input type="checkbox"/>		YES <input type="checkbox"/> NO <input type="checkbox"/>		YES <input type="checkbox"/> NO <input type="checkbox"/>
OFFICER(S) INVOLVED		BADGE# _____ DESCRIPTION OF OFFICER _____		
NO. 1				
NO. 2				
NO. 3				
WITNESS(ES): (Please give full name(s), work and home addresses, home/cell/work telephone numbers, relationship, friend, relative, other party.) NO. 1 _____ NO. 2 _____ NO. 3 _____				
DESCRIPTION OF INCIDENT: Write a brief paragraph describing the circumstances of the incident. Also provide a copy of any documentation/photos/recordings that you may have to support your complaint.				
SIGNATURE				DATE SIGNED

FORMA PARA EL CONTROL DE LAS QUEJAS Comisión de Ciudadanos para las Quejas Contra la Policía Long Beach, CA					
					
FAVOR DE ESCRIBIR EN LETRA DE MOLDE, O A MÁQUINA, EN TODA LA INFORMACIÓN POSIBLE					
NOMBRE COMPLETO		DIRECCION DE RESIDENCIA (INCLUYA LA CIUDAD, EDO. Y CÓDIGO POSTAL)			
TELÉFONO DE SU CASA/CELULAR		TELÉFONO DEL TRABAJO			
LUGAR DONDE OCURRIÓ		FECHA Y HORA EN QUE OCURRIÓ		FECHA/HORA QUE LO REPORTE	
FECHA DE NACIMIENTO (opcional)		SEXO		ORIGEN NACIONAL/ÉTNICO (opcional)	
¿FUE UD. ARRESTADO?		¿ALGUIEN SAUO LESIONADO?		¿LESIONES VISIBLES?	
SI () NO ()		SI () NO ()		SI () NO ()	
AGENTES/OS IMPLICADOS		DESCRIPCION DE AGENTE DE POLICIA			
NO. 1		NO. DE PLACA DE POLICIA			
NO. 2					
NO. 3					
TESTIGUO(S) (Favor dar nombre(s) completos, direcciones del trabajo y de casa, nos. de teléfono de casa/celular, relación: Amigo, pariente, otra parte.)					
NO. 1					
NO. 2					
NO. 3					
DESCRIPCION DEL INCIDENTE: Escriba un breve párrafo que describa las circunstancias del incidente. Facilité también una copia de cualquier documento/foto/grabaciones que usted pudiera tener en apoyo de su queja.					
FIRMA				FECHA EN QUE SE FIRMA	

[illegible]

Big ng CPCC/Estimasyador _____		FORM NG KONTAK NG REKLAMO KOMISYON NG REKLAMO SA PULIS NG MARAWAYAN Long Beach, California		Big ng LBPD ng Periodo na Gawain _____	
Pangalan ng File ng Kaso _____		Address ng Tahanan (Ikamba ang Lungsod, Estado, ZIP) _____			
Telefono sa Tahanan _____)	Telefono sa Negosyo _____	Uri ng Reklamo _____			
Laksang ng Reklamo _____		Petas/Ora ng Reklamo _____	Petas/Ora ng Pag-uulat _____	Isulat ni CPCC [] Sulat [] LBPD [] Telefono [] Iba pa [] Personal na Pakikipag-ugnayan [] Mga kasamang [] Mga tumatanghal Prinsipal [] Leksal [] Hindi []	
Pangalan ng Cross Reference _____		Petas ng Kapanagpaganan (ng) _____	Kasamang _____	Lahat/Isang Prinsipal (ng) _____	
Nasasailo? Co [] Hindi []		Oso/Petras _____		Mga pinasail sa ibang mga Mga Petras? Co [] Hindi []	
Kung napasail, itatagan ang mga pinasail _____					
(Mga Empleyadong Bangkay Big 1 Big 2 _____		Tawag ng ID _____		Pangkatnayan _____	
Mga Sakal (Mga Bosing Pangalan, Address, Numero ng Telefono (bawagabahal)) Big 1 Big 2 _____					
Tawagang ang Retorno Ni _____		Petas ng Komisyon _____		Mga Kapanagpaganan ng Komisyon _____	



City of Long Beach
411 W. Ocean Blvd.
Long Beach, CA 90802

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To request this information in an alternative format or to request a reasonable accommodation, please contact City Manager's Office at Patrick.Weithers@longbeach.gov or (562) 570-6711. A minimum of three (3) business days is requested to ensure availability. Reasonable attempts will be made to accommodate request made within less than three (3) business days.